

Stephanie Rawlings-Blake



Room 250  
City Hall

Mayor

Baltimore, MD 21202

**PRIVILEGED AND CONFIDENTIAL  
MEMORANDUM:**

September 6, 2016

**TO:** The Honorable Stephanie Rawlings-Blake  
Kaliopé Parthemos, Chief of Staff  
Connor Scott, Assistant Deputy Mayor of Operations  
Sam Sidh, Director of CitiStat

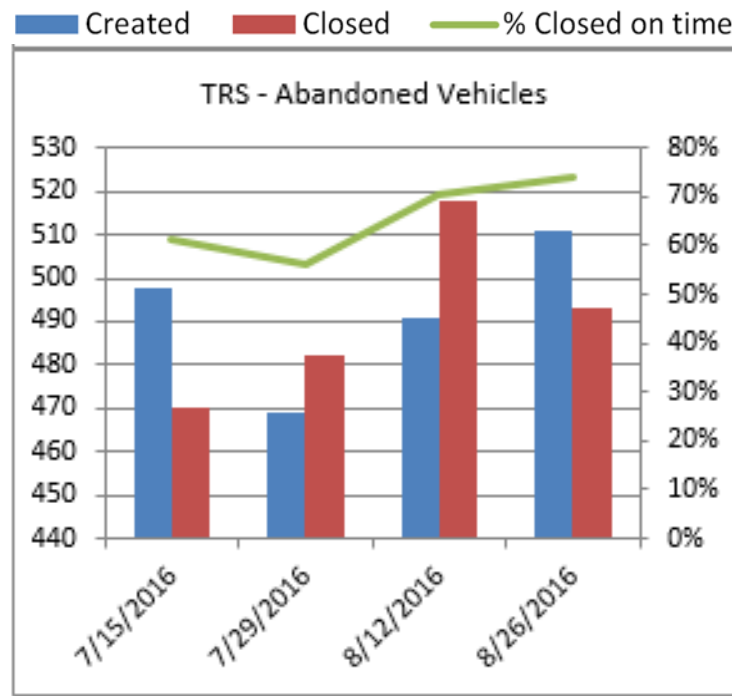


**FROM:** The CitiStat Team

**SUBJECT:** Department of Transportation, Executive Briefing

• **Making Progress**

- **Abandoned Vehicles.** CitiStat had instructed the Safety division look into the reasons behind the closed on time percentage for abandoned vehicles going down. Since that meeting we have seen a slight rise in the percentage, which as of August 26<sup>th</sup> hovers above 70%. It is still not a 100%, however, it is making progress.



- **Needs Improvement**

- **Mowing.** The Department of Transportation, as of September 3, 2016, has 158 active TRM-Grass Mowing service requests, which is more than the 91 last reported. Of the 158 active service requests 87 are “New”, 68 are “Open” and 3 are “pending”. Also, there are an additional 18 service requests that are marked as “Duplicate Open”. The oldest service request dates back to July 29, 2016. The heat map below shows the locations of all 158 active TRM-Grass Mowing service requests. The last time this issue was discussed the Department of Transportation was asked to implement resources geographically.

